Problem:
Your will-call shelves are always a mess. Sure, you try to keep them organized, but scripts are always misplaced and shuffled around causing you and your staff to rummage through your will-call shelves to find the misfiled prescriptions, thus costing you many non-productive hours each day.

Solution:
FSI and Hang-UP-Bags have developed the software to computerize the popular plastic hanging bags. The Prescription Will-Call Software System even prints the bar-coded labels for you to go on your bags, and is now programmed to use these bags in any order that you use them to keep track of your will-call scripts. The system will recognize the bar code in any numerical sequence from 1 to 9,999. One nice thing about the hanging bag system is that you can have as many racks with bags as you have room for, at a very low cost.

The computer assigns the bags / scripts by family (as opposed to individual, where desired, by matching telephone numbers) where possible so all the scripts for each family are stored together, thereby minimizing the number of bags required by your pharmacy. The system even produces reports listing which scripts are in which bags at any time, sorted by patient or bag number, listing the retail, co-pay and actual acquisition or AWP cost of each script with summary totals. These reports allow you to be proactive in contacting your patients when the will-call scripts are x-days old and not yet picked up. The reports have the patient’s phone numbers to make them an efficient follow-up tool.

Reports are coming in from pharmacies that this will-call procedure has reduced labor costs after implementing the system. In some cases more than enough in just one month to pay for the entire system!

Procedure:
Simply laser scan the prescriptions as they are processed in your pharmacy workflow so the computer can assign the bag, for that patient (family), then simply place the script in the assigned bag as indicated by computer. If a previous script is found for that patient (family), the computer will direct you to insert the new prescription into the bag containing scripts previously filed for that patient or family. This way, all the scripts for any patient (family) are stored together. When the patient comes to the pharmacy to pick up their scripts simply enter the patient’s name or phone number and a listing of all the scripts will appear on the terminal with the correct bag number.

Arrangements:
Both the bags and the wall units for the hanging bags can be ordered directly from HangUP-Bags. Please see the reverse side of this flyer for a selection of bag sizes. You can also arrange for customized wall units through your own building contractor.

Pricing:
Computerized Will-Call Shelf Management Software, one computer with an LCD monitor and a handheld bar-code scanner = $2,450.00
Additional options are also available.

Support Fee = $360.00 annually.

Contact:
HangUP-Bags by Monaco at 1(800)448-4877
FSI National Sales Office at 1(800)333-0926
These photos are courtesy of Leo’s Lakeside Pharmacy of Lakeside, California who recently installed the bag will-call management system.

The bags are produced by HangUp-Bags. Bag Style 103 which is 12" W by 9" H, the most popular size.

The other sizes are available directly from HangUp-Bags at 1.800.448.4877. They also have a supply of wall racks for your selection. Their full product line can be viewed at www.hangupbags.com.

Bag Sizes:

<table>
<thead>
<tr>
<th>Size</th>
<th>Dimensions</th>
</tr>
</thead>
<tbody>
<tr>
<td>101</td>
<td>10 X 7½</td>
</tr>
<tr>
<td>103</td>
<td>12 X 9</td>
</tr>
<tr>
<td>104</td>
<td>10 X 12½</td>
</tr>
<tr>
<td>105</td>
<td>14 X 12½</td>
</tr>
<tr>
<td>107</td>
<td>14 X 21</td>
</tr>
<tr>
<td>109</td>
<td>16 X 25</td>
</tr>
<tr>
<td>111</td>
<td>20 X 25</td>
</tr>
</tbody>
</table>

Requirements:
Electronic TCP/IP interface with your current Pharmacy Management System. (Specifications provided at no charge) Requires a UPC, 3 of 9 or code 128 script number with fill # barcode printed on the prescription documentation for bar code processing.